







DATA NETWORKING





There is competition in today's utility market to provide the best customer service and reliability to its customers. Hiscall can provide solutions to enhance communication needs, resulting in a better experience. Solutions our Utility customers are implementing now include:

- Audio/Visual Equipment in conference/community rooms
- **Digital Signage** enriching the member experience in lobby areas
- Wireless Connections replacing outdated microwave connections
- CCTV / Security Cameras preventing material theft
- Access Control Systems securing areas with limited access
- Wide Area and Local Area Networking supporting new capabilities
- Voice & Data Cabling structured networks installed by certified technicians
- Cloud / UC Solutions delivering seamless communications
- **Disaster Recovery** ensures communications do not go down in emergencies
- Telephony Features such as Call Reporting, Agent Evaluation,
 Call Recording and Speech Recognition IVR Technology enhance and automate your customer service

Hiscall is a leader in communication products and design services for the Utilities market. It is a true partnership from site survey through completion, ensuring the project is on time, on budget and meets all specific requirements.



About Hiscall, Inc.

Hiscall is a leading provider of communication systems for organizations of every type and size. With the expertise to design, implement and maintain customized projects, Hiscall is capable of exceeding the requirements of any size project—small, medium, large or multi-location.

Why Choose Hiscall, Inc.?

Hiscall is dedicated to bring a single-point-of-contact for the design, implementation and project management of low-voltage infrastructure and hardware for the utilities industry. We understand how critical communications systems are to an organization's viability. The company's commitment to customer service and its technical expertise allows Hiscall customers to enjoy a level of confidence that can only comes from partnering with a one-stop resource.

The Hiscall Difference...

- Staffed 24 hours, 7 days a week, 365 days a year
- Company-owned aircraft
- Fully stocked technician vehicles equipped with GPS
- Demonstration lab at corporate headquarters
- Emergency response resources
- BICSI-Certified training facility
- State-of-the-art facilities
- Knowledgeable and courteous response

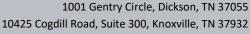
Hiscall Solution - Utility Industry -











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